

## 12.ance Festival 2022 FAQs

### How do I sign up for 12.ance 2022 activities?

Head to [clients.oclass.app/sigma/book/class](https://clients.oclass.app/sigma/book/class) to register for 12.ance activities. Full line up of activities will be launched on 5 Nov 2022. Follow [@12.ance](https://www.instagram.com/12.ance) on Instagram for updates.

#### Step 1:

Scroll through the calendar and select the classes, workshops, experiences and performances you wish to attend.

#### Step 2:

Calculate the number of credits that amount to and select the package(s) that give(s) you the most value! Refer to "Ticket pricing & packages" below.

#### Step 3:

Head over to "Shop Online" -- select "Packages".

Purchase the package of your choice. You may purchase more than 1 package.

#### Step 4:

Enrol in the respective activities using the credits you have purchased.

You may purchase and enrol in the "classes", "workshops", "experiences" and "performances" individually without any package too. Simply "enrol" in the activity of your choice from the calendar and select the "single ticket" option.

***Watch the video tutorials on our [Instagram Story Highlights](#) under "Tickets" for visual guidance.***

### Ticket pricing & packages:

| ITEM                        | CREDITS | PRICE               |
|-----------------------------|---------|---------------------|
| SIGMA INTENSIVE             |         | \$380               |
| CONTACT IMPROV<br>INTENSIVE |         | \$125*/\$150        |
| SINGLE CLASS                | 2       | \$30                |
| SINGLE WORKSHOP             | 3       | \$42                |
| PERFORMANCE                 | 1       | \$16                |
| <u>EXPERIENCES</u>          |         |                     |
| FAMILY DANCE CLASS          | 3       | \$42                |
| BOOGIE BODY CLASS           | 1       | \$16                |
| OPEN JAM                    | 1       | \$16                |
| <u>PACKAGES</u>             |         |                     |
| PACKAGE A                   | 6       | \$78 (\$13/CREDIT)  |
| PACKAGE B                   | 10      | \$120 (\$12/CREDIT) |
| PACKAGE C                   | 20      | \$240 (\$12/CREDIT) |
| PACKAGE D                   | 30      | \$330 (\$11/CREDIT) |

## **What is the difference between classes and workshops?**

In *classes*, dance practitioners and artists will be sharing their knowledge and various approaches to movement and dance through a 1.5h session and you will learn a phrase or several phrases at the end of each session.

In *workshops*, take time to immerse in exploration and workshopping through movement within oneself or with another body. You'll be exposed to new ideas and tools shared by dance practitioners and artists in a 2.5h session.

## **Are Intensives part of the packages? How do I sign up for the Intensives?**

No, Intensives are not part of the Packages and you would have to purchase them separately. There are two intensives happening in 12.ance this year!

1. Contact Improvisation Intensive (*Open to all levels*): 2 - 4 Dec 2022  
Learn more: [sigmadance.co/ciintensive-2022](https://sigmadance.co/ciintensive-2022)
2. Sigma Intensive Programme (*Audition-based*): 12 - 17 Dec 2022  
Learn more: [sigmadance.co/sigmaintensive-2022](https://sigmadance.co/sigmaintensive-2022)  
Apply for Sigma Intensive **by 20 Nov 2022** [here!](#)

## **Can the packages be shared amongst friends?**

Yes, Packages B (10 credits), C (20 credits) and D (30 credits) can be shared between a maximum of 2 friends. [See Instagram story highlights "Tickets" on how to do so!](#)

## **I am a beginner and I would love to give the classes or workshops a try, but I am unsure if the activity is suitable for me. How can I know if I am eligible to participate?**

If you are a complete beginner with no prior dance background at all, activities labelled as "All Levels" or "Intro" will be suitable for you as they will require no prior dance knowledge. Rest assured the artists running the classes and workshops are lovely people and you will be most welcomed to join us in those sessions!

If you have taken dance or other forms of movement classes before, classes labelled as "Beginner" will be very suitable for you. If you feel like going for a bit of a challenge, you are most welcomed to join us in classes that are labelled as "Beginner-Intermediate". Rest assured these classes will offer variations for beginners and intermediate students and you are encouraged to take the classes at your own pace.

## **How do I withdraw from activities that I have enrolled in?**

You can withdraw from any class, workshop, experience or performance enrolled at least 24 hours before the start of the activity, and the credits will be returned to your account. You may use that for other available 12.ance activities. Otherwise, the credits will be forfeited.

[See Instagram story highlights "Tickets" on how to do so!](#)

## **What if I am only aware that I am unable to make it for an activity less than 24 hours before?**

You can look for a friend to replace your spot and drop us a message on Instagram @12.ance ([instagram.com/12.ance](https://www.instagram.com/12.ance)) or email ([info@sigmadance.co](mailto:info@sigmadance.co)) before the start of activity to inform us of the change, so we are able to verify your friend's attendance.

If you are unable to find a friend, we would greatly appreciate it if you could withdraw from the class so others on the waitlist can be enrolled for the activity.

If you need help finding someone to take your spot, you could always tag us on Instagram and we will help share!

If no-one takes over your spot, unfortunately the credit will be forfeited.

### **Can I get a refund on purchased credits?**

Unfortunately, refunds will not be allowed for any payment made, so do try your best to look for a friend to take over your spot if you are unable to attend it at the last-minute. If you need help, you could always tag us on Instagram and we will help share! If no-one takes over your spot, unfortunately the credit will be forfeited.

Note that all class credits for 12.ance are only valid for use during 12.ance 2022 and unused credits will be forfeited and cannot be carried forward to other regular classes at Sigma Collective Space.

***For any additional queries, feel free to email us at [info@sigmadance.co](mailto:info@sigmadance.co) or DM us on Instagram [@12.ance](https://www.instagram.com/12.ance)***

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